

Quality Policy

At Ternium, we are committed to high quality standards for our products and services. We recognize that complying with our customers and exceeding their expectations are responsibilities of the entire organization.

As a part of this policy, Ternium commits to:

Implement and continuously improve the Quality Management System to provide excellent products and services.

Maintain transparent communication with our customers, measure their level of satisfaction and establish mutually beneficial relationships to ensure the competitiveness and profitability of the Company.

Generate reliable long-term relationships with our suppliers, assessing the quality of their products and services.

Promote an organizational culture that prioritizes planning, integration, quality of life and safety of our personnel, as well as the well-being of local communities and the preservation of the environment.

Assess, train and motivate our employees on an ongoing basis.

Review, communicate and ensure the application of this Quality Policy throughout the organization.

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Máximo Vedoya
CEO Ternium